Dear Valued Guest,

Please let us welcome you to Dublin, the Capital City of Ireland. On behalf of all the team, I would like to extend a very warm welcome to the Fleet Hotel in Dublin's Cultural Quarter - Temple Bar. It is our wish that your stay be a most enjoyable and memorable one. The team here at the Fleet are on hand to ensure that all aspects of your stay are perfect and please do let us know if we can be of assistance during your stay. The Fleet Hotel is synonymous with local Dublin history, before becoming the Fleet Hotel, 19/20 Fleet Street was home to Bewley's Café which was established by Ernest Bewley in 1905. Bewleys were known to be one of the finest Tea Houses in Europe and a favourite with Dubliner's for generations.

Dublin is a delightful place to stay. There is so much for guests to see and do. There are very good theatres, museums, heritage centres and parks. It is bustling with a wide selection of restaurants and bars within a short walk from the hotel. This guest directory holds all the information that you may find useful during your stay with us, such as hotel services, telephone extension numbers, food & beverage opening times and local amenities.

Please do not hesitate to contact me or any of my team if we can assist you during your stay.

We wish you a very pleasant and comfortable stay at our hotel.

John Markham **General Manager**

The Fleet Hotel

EMERGENCY DIAL 0

EMERGENCIA 0

URGENCE COMPOSER 0

NOTFALL WÄHELN SIE 0

ACCOMMODATION SERVICE

Should you require extra pillows, towels, etc, please dial 0 for reception.

AIRPORTS

Dublin International Airport

approx. 30 mins from the hotel. Tel: +353 1 8141111

Shannon International Airport

approx. 2hr 15 mins from the hotel. Tel: +353 61 712000

AIRLINE PHONE NUMBERS

 Aer Lingus:
 +353 1 844 6256

 Ryanair:
 +353 1 609 7800

 British Airways:
 1800 626 747

 Emirates:
 +353 1 517 1600

 Etihad:
 +353 1 765 1800

 United Airlines:
 1890 925 252

 Delta:
 0818 904 872

BREAKFAST:

Breakfast is served in the hotel restaurant, located on the lower ground floor

Monday to Friday 6.30am - 10:30am Sat/Sun/Bank Holidays 7.00am - 11:00am

BANKING

Banks are generally open weekdays only and are closed at weekends and on public holidays. The nearest bank and ATM is Bank of Ireland Branch (Westmoreland Street/College Green)

BUSINESS SERVICES

Photocopying, faxing and emailing are available from reception.

BAR 1920:

Located on ground floor, Bar 1920 is a contemporary stylish bar serving all your favourite brands and a great pint of Guinness.

BLANKETS:

Spare blankets are available on request at Reception.

CAR PARKING

Car parking is available at the Fleet Street Car Park at a discounted rate. Please ensure to have your ticket stamped at reception. €19.00 max per 24 hours stay, available with a hotel discount card. Please ask the reception team for a discount card on departure.

CAR RENTAL:

Budget (City Centre)	+353 1 837 9611
Budget (Airport)	+353 1 844 5150
Thrifty (City Centre)	+353 1 670 7890
Hertz (City Centre)	+353 1 709 3060
Hertz (Airport)	+353 1 844 5466

CHECKING IN & CHECKING OUT

Check In is guaranteed after 3pm.

Check Out is no later than 12 noon.

A Late Check Out up to 2pm is available for an

A Late Check Out up to 2pm is available for an additional €20.00. Please enquire at reception.

CREDIT CARDS

We accept all major credit cards including Mastercard, Visa and American Express.

CHEMIST/PHARMACY

There are several chemists/pharmacies close to the hotel. Please contact reception for opening times.

CHURCH TIMES:

Service times are available at reception:

Christ Church Cathedral	+353 1 677 8099
Saint Mary's Pro-Cathedral	+353 1 874 5441
St Ann's Church	+353 1 676 7727
Saint Patrick's Cathedral	+353 1 453 9472
Abbey Presbyterian Church	+353 1 837 8600
Carmelite Church	+353 1 475 8821

CINEMAS:

Cineworld, Parnell Street The Savoy, O'Connell Street The Irish Film Institute, Eustace Street

DINNER:

Dinner is available at Bar 1920 which serves an extensive menu Sunday to Thursday from 5pm until 9pm and 5pm to 9:30pm Friday and Saturday.

DOCTOR / DENTIST

Should you require a doctor or a dentist during your stay please contact reception we will provide contact details for the local health and dentistry services.

DRY CLEANING

Please contact reception for details

FIRE PROCEDURES

Please see the back of/beside your bedroom door for fire evacuation procedures and information sheet at the back of this folder. We test our fire alarms every week on a Thursday.

FRESH FLOWERS

Available on request, local charge applies.

GOLF

Dublin and the surrounding areas have numerous classic golf courses. Below are just a few courses you can choose from:

Royal Dublin Golf Club (7km) +353 1 833 6346 St Margaret's Golf Club (10km) +353 1 864 0400

HOUSEKEEPING SERVICES

Should you require extra towels, tea/coffee, soap etc. please contact reception.

HAIRDRESSERS

Dylan Bradshaw +353 1 671 9353 **Grafton Barbers** +353 1 671 7031

INTERNET ACCESS:

See Wi-Fi

KETTLES

All our rooms are equipped with complimentary tea & coffee facilities should you wish to have these replenished at any time please contact reception.

LEISURE CLUB

Trinity Fitness Centre is located 5 minutes walk from the hotel & we offer our guests complementary access for a day pass. €10 deposit required.

LUNCH

Bar 1920 serves food between 12:00 and 17:00. Please see menus for more details.

LOST PROPERTY

Lost property office is open daily, please contact reception.

NEWSPAPER

May be ordered and delivered to your room, local charge applies. You can also find daily newspapers in the lobby and business centre.

PITCH & PUTT

Longmeadow's Pitch & Putt Course +353 1 630 4380

Good Council Pitch & Putt Club +353 1 493 4011

ROOM SERVICE

Room Service is available all day. Please refer to the menu in your room and dial to order. Tray charges apply. For breakfast room service please leave the breakfast card (located on your door) on the door handle outside your room before 3am.

SMOKING

All bedrooms in the hotel are non-smoking. We have a designated smoking terrace located on the 1st floor for your comfort. It is an offence to smoke in your bedroom. A deep cleaning fee of €200 will be charged should it become evident that anyone smokes in your bedroom during your stay.

SHOPPING

St. Stephens Green Shopping Centre located just off Grafton Street.

The Ilac Shopping Centre

located off Henry Street.

The Jervis Shopping Centre located on Jervis Street.

Grafton Street

Henry Street

Powerscourt Townhouse Centre

SAFE

If you have any valuable items that need to be stored, you can leave them in the hotel safe at reception.

Please speak to manager on duty or our reception staff.

GUEST DIRECTORY - PLEASE DIAL O FOR FURTHER ASSISTANCE

THEATRES

Many of Dublin's theatres are located within walking distance. Please contact reception for directions.

TAXI SERVICES

Should you require a Taxi, please dial 0 for reception and we will organise a car for you as quickly as possible.

TELEPHONE CALL CHARGES

Country	Area Code Cost per min.	
Ireland - Dublin	01	€0.40
United Kingdom	0044	€0.50
Northern Ireland	048	€0.50
Germany	0049	€1.40
France	0033	€1.40
Norway	0047	€1.40
Sweden	0046	€1.40
Finland	00358	€1.40
Spain	0034	€1.40
Italy	0039	€1.40
US & Canada	001	€2.50
Australia	0061	€3.50
China	0086	€5.50
South Africa	0027	€5.50
Russia	007	€8.50

TRANSPORT

Aircoach to and from Airport

Nearest Stop: Westmoreland Street Near O'Connell Bridge. See www.aircoach.ie/timetable/700

Dublin Express

Nearest Stop: Georges Quay near Tara Street Train Station. See www.dublinexpress.ie

VENDING MACHINE

Snacks are available from the vending machine located on the second floor by the lift.

WEATHER

Please contact reception for weather updates. Umbrellas are available on request at reception.

WAKE UP CALL

Zzzzzz... sleep well! Should you require a wakeup call please dial 0 for reception.

WI-FI:

Set your wireless network to **Fleet Street Hotel** and follow the on-screen instructions. Wi-Fi is complementary throughout the hotel.

WILL WE SEE YOU AGAIN?

We are always delighted to welcome guests back!
If you would like information on our future breaks or rates,
ask at reception or visit www.fleetstreethotel.com

FIRE SAFETY NOTICE - Please read the following information carefully

Fire Service Act 2003, Part 3 Section 18:3 - "It shall be the duty of every person, being on the premises to which this section applies, to conduct himself in such a way as to ensure that as far as reasonably practicable any person on the premises is not exposed to danger from fire as a consequence of any act or omission of his"

In case of an emergency

If you are the first to come across an emergency, please contact reception immediately or raise the alarm by activating the nearest Fire Call Point, if it is safe to do so. A member of the hotel team will then investigate.

Evacuation

When the alarm is activated, the siren will be sounded and then silenced initially while the alarm is investigated. If the alarm siren rings CONTINUOUSLY this is the signal to evacuate the building. Please exit your room in a safe manner. Do not run. Make your way to the nearest fire exit – this is clearly indicated by a green exit sign. If it is unsafe for you to exit, remain in your room and notify reception by telephone. Place damp towels at the base of your door. Your room is protected by a fire-resistant door. The emergency services will evacuate you. From the Fire Exit proceed to the assembly point located directly opposite the front door of the hotel. Please follow the instructions of the staff or the Fire Service.

DO NOT RE-ENTER THE BUILDING UNTIL THE EMERGENCY SERVICES HAVE GIVEN THE ALL CLEAR.